

Workshare Protect Routing Agent 4.2

Release Notes

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Overview

The Workshare Protect Routing Agent is a transport hub agent that interfaces Exchange Server with Workshare Protect Server.

Protect Server is a legal data loss prevention (DLP) and metadata removal server. It enables organizations to define and enforce security policies preventing harmful metadata from leaking to the outside world.

About Workshare Protect Routing Agent

The Routing Agent routes emails to Protect Server for processing before they are delivered to any recipients. This ensures that both internal and external recipients receive the same versions of attachments.

Only emails that match the following criteria are re-routed to Protect Server:

- At least one external recipient; and
- At least one non-image attachment; and
- Not already been cleaned by Protect Server; and
- (configurable) Not been processed by Workshare Protect or other cleaning software. This is determined by the presence of an email header.

The Routing Agent requires Exchange 2010, 2013 or 2016 servers that have the hub transport role.

What's new in this release

Release 4.2.1 (Build 4.2.1.4, 6/7/18)

In Release 4.2.1, you can install the Protect Routing Agent in an Exchange 2013/2016 environment without the need for Microsoft .NET Framework 3.5. As stated in the system requirements, Microsoft .NET Framework 4.0+ is required for Exchange 2013 and 2016.

Release 4.2 (Build 4.2.0.33, 25/4/18)

Support for nested distribution lists

To control whose emails get processed by Protect Server, you can create a distribution list and specify it as the Protected Senders Distribution List. This distribution list can now include nested distribution lists as well as email addresses.

More frequent cache update

The protected sender distribution list cache is now updated every minute by default instead of every hour. This means, you can add a user to the protected sender distribution list and after a minute relevant emails sent by the user will be forwarded to Protect Server.

Customize the routing domain

You can now change the default routing domain (workshareprotectserver.com) the Routing Agent provides to Exchange so Exchange routes the email to Protect Server.

System Requirements

The Workshare Protect Routing Agent is an add-on to Microsoft Exchange Server. It is certified with the following:

- Microsoft Exchange 2010
- Microsoft Exchange 2013
- Microsoft Exchange 2016

Workshare Protect Server 3.8 (or above) must be reachable from (but not installed on) the Exchange server.

Note: *The account used to install the Workshare Protect Routing Agent must have administrative rights in the top level domain to create an Exchange impersonation user account.*

Upgrading

The Routing Agent can be upgraded to the latest version without having to uninstall the previous version.

Fixed Issues

The following issue has been fixed in Workshare Protect Routing Agent 4.2.1:

ID	Details
PS-394	The Protect Routing Agent installer for 2013/2016 Exchange environments is requesting Microsoft .NET Framework 3.5 even though only Microsoft .NET Framework 4.0+ is required for Exchange 2013 and 2016.

Known Issues

There are no known issues in this release of the Workshare Protect Routing Agent.

Contact Info

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