

Workshare Protect Routing Agent 4.0

Release Notes

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Overview

The Workshare Protect Routing Agent is an optional lightweight add-on to Exchange Server 2010/2013/2016 that extends the core functionality of Workshare Protect Server.

This add-on is useful for organizations that want to ensure that internal recipients as well as the sender always have access to the same version of attachments that are received by external recipients.

Protect Server is a mail gateway that removes metadata from Microsoft Office attachments (Word, Excel and PowerPoint) as well as PDF attachments. It can also automatically convert Microsoft Office attachments to PDF. It enables organizations to define and enforce security policies preventing harmful metadata from leaking to the outside world. The Routing Agent routes emails to Protect Server for processing before they are delivered to any recipients. This ensures that both internal and external recipients receive the same versions of attachments.

What's new in this release

Exclaimer support: Workshare Protect Routing Agent 4.0 includes better support for co-existence with third party transport agents. The Protect Routing Agent can be configured to resolve email addresses through Active Directory lookup so that it has determined whether a recipient is external or internal before third party transport processes the email. This means when Exclaimer forks an original email into two emails - one with a disclaimer, and one without - the Protect Routing Agent still knows what emails to route to Protect Server to ensure both internal and external recipients of an email receive the same cleaned attachment.

System Requirements

The Workshare Protect Routing Agent is an add-on to Microsoft Exchange Server. It is certified with the following:

- Microsoft Exchange 2010
- Microsoft Exchange 2013
- Microsoft Exchange 2016

Workshare Protect Server 3.8 (or above) must be reachable from (but not installed on) the Exchange server.

Note: *The account used to install the Workshare Protect Routing Agent must have administrative rights in the top level domain to create an Exchange impersonation user account.*

Upgrading

The Routing Agent can be upgraded to the latest version without having to uninstall the previous version.

Fixed Issues

The following issue has been fixed in Workshare Protect Routing Agent 4.0:

ID	Details
PS-48	Internal recipients are not receiving cleaned copy of attachment when Exclaimer Mail Disclaimer is installed on Exchange server.


Known Issues

There are no known issues in this release of the Workshare Protect Routing Agent.

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