Workshare Protect Routing Agent 4.1

Release Notes

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Overview

The Workshare Protect Routing Agent is a transport hub agent that interfaces Exchange Server with Workshare Protect Server.

Protect Server is a legal data loss prevention (DLP) and metadata removal server. It enables organizations to define and enforce security policies preventing harmful metadata from leaking to the outside world.

About Workshare Protect Routing Agent

The Routing Agent routes emails to Protect Server for processing before they are delivered to any recipients. This ensures that both internal and external recipients receive the same versions of attachments.

Only emails that match the following criteria are re-routed to Protect Server:

- At least one external recipient; and
- At least one non-image attachment; and
- Not already been cleaned by Protect Server; and
- (configurable) Not been processed by Workshare Protect or other cleaning software. This is determined by the presence of an email header.

The Routing Agent requires Exchange 2010, 2013 or 2016 servers that have the hub transport role.

What's new in this release

In release 4.1, you can control whose emails get processed by adding their email addresses to a distribution list and specifying that distribution list in the Routing Agent. If you choose to do this, only emails that have been sent by a user from the distribution list will be processed by Protect Server.

This is also useful when new customers are testing Protect Server to start by processing only emails from a limited group of people.

This new functionality provides a centralised way of controlling whose emails get cleaned, and whose do not.

Note: *Nested distribution group lists are not supported in this version of Workshare Protect Routing Agent.*

System Requirements

The Workshare Protect Routing Agent is an add-on to Microsoft Exchange Server. It is certified with the following:

- Microsoft Exchange 2010
- Microsoft Exchange 2013
- Microsoft Exchange 2016

Workshare Protect Server 3.8 (or above) must be reachable from (but not installed on) the Exchange server.

***Note**: The account used to install the Workshare Protect Routing Agent must have administrative rights in the top level domain to create an Exchange impersonation user account.*

Upgrading

The Routing Agent can be upgraded to the latest version without having to uninstall the previous version.

Known Issues

There are no known issues in this release of the Workshare Protect Routing Agent.

Contact Info

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