Rollup 1 (PR1) for Workshare Professional 8

This is a list of the fixes included in Rollup 1 (PR1) for Workshare Professional 8 (including Compare 8 and Protect 8).

Rollup 1 is a patch that has all of the fixes for Professional 8, including the fixes contained in the update releases. Installing the patch will actually update the installed version of Professional 8 to version 8.0.100.1900.

> **Note**: From this point on, Workshare will only provide fast track patches to be installed on top of version 8.0.100.1900, so it is mandatory that clients install this rollup to receive future fixes.

This rollup patch cannot be uninstalled like fast track fixes. To remove it, clients would have to uninstall Workshare.

FB#	CR#	Description
	00499963	Professional 5.2 SR3 - Characters in list numbering appear as changed and numbering order is reset
21018	00507900	Professional 8.0 Update 2a - Request to prevent creation of online account after deselecting Protect (File Sharing) during installation
20766	00488253	Professional 8 Update 1 - Emails with Chinese or French characters become unreadable after clicking the reply button
19447	00415968	Compare 7.00 FP3 - PDF documents take long time to compare
20879	00497407	Professional 5.2 SR3 - Text with no changes showing as insertions/deletions
20265	00440630	Protect 8 Update 1 – Error: Professional.Options.Exporter.Launcher.exe has stopped working
19609	00436449	Professional 7.00 FP1 - Redline is displayed incorrectly when comparing certain Word documents
17272, 20560	00316672	Professional 7.5 - Attachment duplicated when cleaning email with signature
19296	00411910	Professional 7.00 FP3 – Error: SolidConvertor PDF COM has stopped working
18950	00388572	Professional 8 Update 1 - Cannot close email after clicking reply or reply all
21037	00510426	Professional 8 Update 2a - Disabling Customer Experience Reporting prevents Redline converting to PDF
21696	00610765	Professional 8 Update 3 - Dashes in bulleted lists incorrectly changed to semi-colons in Redline
19796	00374745	Professional 8 - Error: Contact your System Administrator. Workshare has not been configured to send large files with current settings. Please either remove large file(s) or contact your System Administrator
19684	00436638	Professional 8 Update 1 - White text on other background colors is removed when paragraph marks are inserted

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19682	00436591	Professional 8 Update 1 - Unable to remove white text on other background colors
21273	00521205	Professional 8 Update 3 - Content status built-in property is not removed from .xls files
21891	00627440	Professional 8 Update 3 - Images with changes are not display with the colored dotted lines when saved as PDF using Workshare
21100	00513086	Professional 7.00 FP3 - Page numbers in the footer are incorrectly displayed in Redline
21150	00513228	Professional 8 Update 3 - Error: The operation required the document to be locked (0x8012000a) when saving Redline to SharePoint via Windows Explorer
21694	00610763	Professional 8 Update 3 - Unable to email Redline in DOCX format when comparing from FileSite
18227	00370359	Professional 8.0 - Interactive Protect UI incorrectly displayed when text size is set to 125%
21833	00619090	Professional 8 Update 2 - Comparison hangs with progress bar when comparing large documents with a lot of images
21360	00148200	Professional 5.2 SR3 - Protect triggers when PAB contact name does not match Domino directory
	00663051	Professional 8 Update 3 - Request for integration between Protect Server and Professional so that items cleaned in Protect Server are not prompted in Interactive Protect
22296	00668623	Professional 8 Update 3 - Redline size incorrectly changes from legal size to letter size when printing
19962	00443521	Professional 8 Update 2 - Ability to send Word documents with document protection and convert to PDF without prompt to enter password in Interactive Protect
	00685759	Protect 8 Update 3 - Request for send button to process metadata based on the state of Interactive Protect without clicking Apply
21458	00543116	Professional 8 Update 3 - Send Link not triggered for ZIP file when using custom policies
20203	00455495	Professional 8 Update 2a - Comparing track change documents results in an incorrect Redline
22558	00682762	Professional 8 Update 3 - PDF conversion forced if PDF/A is set as default
20896	00497412	Professional 8 Update 2a - Versions dropdown missing when comparing in Word 2013
21922	00627505	Compare 8 Update 3 - Documents with multiple section pages are incorrectly printed when using Only print pages… option
22025	00652004	Professional 7.5 - Workshare Professional Attachments(s) Alert & Compare addin causes Illegal characters in path error

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21454	00165075	Professional 5.2 SR3 - Request to honor 'Shared as' property when converting to PDF and saving as a related document
20662	00486524	Professional 8 Update 1 - Equitrac is prompting when converting Redline to PDF
21538	00554110	Professional 8 Update 3 - Images are incorrectly rendered after running a comparison
	00746297	Professional 8 Update 3 - Request to suppress Interactive Protect panel when attaching unsupported file types
22332	00498673	Professional 8 Update 2a - Always show Interactive Protect panel not honored when adding a second attachment
21984	00642461	Compare 8 Update 3 - Sending comparison as docx or doc results in footnotes being converted to endnotes
20515	00481282	Professional 8 Update 2a - Autonomy iManage integration cannot be locked from editing in WCM
22311	00732402	Professional 8 Update 3 - Ability to remove ZIP feature from Interactive Protect panel
22001	00643864	Professional 8 Update 3 – Standard mode comparison show extra preceding apostrophe in the Redline
23701	00775522	Professional 8 Update 3 - Error: This method or property is not available because the current selection is outside of a block-level XML element
21697	00610789	Professional 8 Update 3 – Error: Microsoft Outlook has stopped working
23918	00777116	Professional 8 Update 3 - Remove metadata option does not remain unchecked after clicking Apply
22082	00657181	Compare 7.0 FP1 – Error: error occurred while saving this file, please try again
11725	00180823	Professional 7.00 FP3 - Convert file dialog is displayed when using -Convert to PDF- option in Workshare ribbon
22713	00659982	Professional 8 Update 3 - Error: The document C:\NRPortbl\<server name>\<username>\<document name> failed to check in. The changes will be saved locally. Please check in the document locally
20859, 24112	00494765	Professional 8 Update 2a - Legal size is not automatically detected when sending Redline as pdf; it changes to letter
13272 & 11291	00239158	Professional 7.5 - Incorrect formatting is displayed when PowerPoint documents are converted to pdf using Convert to PDF- option
22683	00685757	Protect 8 Update 3 – Error: this command line is not available when cleaning small text
	00818673	Professional 8 Update 3 - Images are not displayed when converting pdf documents to word using Open in Word with Workshare option
21593	00619110	Professional 8 Update 3 - Ability to display recently opened documents from NetDocuments

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21593	00558187	Professional 8 Update 2 - Slow response when accessing NetDocuments from the Compare documents window
21593	00385592	Professional 8 - Request the ability to select 'Profile Attribute' when saving Redline to NetDocuments
19008	00402480	Professional 8 Update 1 - Error: Your previous login attempt failed in NetDocuments
23878	00778538	Professional 8 Update 3 - Outlook hangs when sending certain pdf links
24024	00780255	Professional 8 Update 3 - Long delay emailing certain XLSX file(s)
22661	00684325	Professional 8 Update 3 - Unchecking PDF/A option from Advanced dialog unlocks the PDF security settings in WCM
23470	00756028	Professional 8 Update 3 - Error: Unable to convert Redline to Word
23825	00777042	Professional 8 Update 3 - Copy of emails remain in outbox folder when using Send Document from DeskSite
22135	00660039	Professional 8 Update 3 - Error returned from a call to a com object - Interactive Protect
21575	00597064	Professional 8 Update 3 - Unable to clean password protected Excel workbooks
24101	00780404	Professional 8 Update 3 – Client profile policies are not honored when 'Enable automatic generation of default profile' parameter is NOT selected
22485	00682594	Professional 8 Update 2 - Documents created with Japanese characters are incorrectly saved when compared in fast mode
22311	00513229	Professional 8 Update 3 - Ability to turn on/off show alert to specific metadata found using Interactive Protect
23863	00777117	Professional 8 Update 3 - Grammatical errors displayed in the risk analysis pane
23744	00776945	Professional 8 Update 3 - Grammatical error displayed - A footer were detected in your attachments
	00780440	Professional 8 Update 3 - An error occurred while executing the clean action for the file
22930	00733808	Professional 8 Update 3 - Metadata discovery not available for these files: DOCX, PPTX, XLSX
25780	00834463	Professional 8 Update 4 - Comparing track change documents in fast mode results in incorrect results
23430	00750458	Professional 8 Update 3 – Error: range cannot be deleted, when cleaning hidden text
23338	00746265	Professional 8 Update 3 – Error: this command is not available, when cleaning hidden text
20657, 24178	00486440	Professional 7.5.1 - Using AutoProfiling for Autonomy iManage option causes attach/relate to modified documents to be saved in incorrect location of matter centric

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23471	00755998	Professional 8 Update 3 - Illegal characters in path error when converting Word documents to PDF
22293	00667271	Compare 8 Update 3 - Text boxes are incorrectly formatted in the Redline when using fast mode
24077	00780389	Compare 8 Update 3 - Unable to compare recent files from dropdown MRU lists when 'Display document description as well as document ID' option is selected
20516	00482559	Professional 8 Update 2a - Interactive Protect takes long time to clean large files (14 MB)
20258, 24179	00460632	Professional 7.5 - Alternate class name defaults to COMPARE- when saving PDF to DMS
24596	00815788	Professional 8 Update 3 - Redline saved as wdf gives an error message before opened in Compare
25937	00836071	Professional 8 Update 3 - Checking and unchecking Skip office metadata cleaning parameter in Advanced Email Security dialog enables Remove comments and Remove track changes
25483	00829732	Professional 8 Update 3 – Error: failed to browse for import document: An unhandled error occurred while attempting to save a file to the collaboration
25938	00836075	Professional 8 Update 3 - Workshare add-in for Microsoft Word causes read-only attribute to be unchecked
21262	00518539	Professional 8 Update 3 - Error: an unhandled exception was intercepted. Please report this defect to Workshare as soon as possible as this is a critical error
25891	00836006	Compare 8 Update 3 - NetDocuments integration breaks after applying the integration update
25603	00830043	Professional 8 Update 3 - Save window prompts you to enter 'Doc Date' when opening documents from FileSite
25939	00836089	Professional 8 Update 3 – Warning: you are using a Document Management (DMS) client that is incompatible with this version of Workshare, when upgrading to DeskSite and FileSite 9.0 Update 6
25296	00826500	Professional 8 Update 3 - Saving Redline as new document into NetDocuments does not use default format specified in the WCM
25853	00835899	Professional 8 Update 3 - Excel files launch minimized when Workshare Ribbon Add-in is enabled
26540	00865899	Professional 8 Update 3 - Workshare Configuration Manager crashes while loading WSO file
26035	00837874	Professional 8 Update 4 - Comparing track change documents in fast mode with list numbering results in incorrect results
26004	00836213	Professional 8 Update 3 – Error: Microsoft Outlook has stopped working, when clicking reply

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26824	00874401	Professional 8 Update 3 - Send without processing option always available using desktop profiles
22251	00612240	Professional 8.0 Update 3 - New messages saved in Drafts when Interactive Protect and EMM are enabled
26773	00874062	Professional 8 Update 3 - Outlook Sent items also being sent to Recover Deleted items
26867	00876020	Professional 8 Update 3 - Sending emails with specific zip files causes 'Unhandled exception' error message to appear
26204	00847353	Professional 8 Update 3 - An error occurred while executing the clean action for the file
26202	00847338	Professional 8 Update 3 - Only print pages with changes option produces incorrect results when Redline is printed using Workshare PDF publisher and saved as pdf
	00920252	Professional 8 Update 3 - Error: This method or property is not available because the current selection is outside of a block-level XML element
27163	00924094	Professional 8 Update 3 – Error: the property http://schemas.microsoft.com/mapi/proptag/0x300B0102, when processing email
26036	00841747	Professional 8 Update 3 - Incorrect PDF conversion when emailing and converting Word documents
26862	00855625	Compare 8 Update 3 - Request to display 'Comparison in progress' prompt
25455	00829707	Professional 8 Update 3 - 3 seconds delay when switching from any program back to Word
26878	00876067	Professional 8 Update 3 – Error: Microsoft Office PowerPoint has stopped working
27592	00965927	Professional 8 Update 3 – Error: failed to compare documents, when comparing password protected documents in fast mode
27920	00980340	Professional 8 Update 3 – Error: the range cannot be deleted when cleaning documents with small text
27333	00874098	Compare 8 Update 3 - Letterhead with text boxes shows borders in the Redline when comparing using fast mode
26879	00876091	Professional 8 Update 3 -Password required dialog is displayed when cleaning non password-protected pdf documents
27507	00967379	Professional 9 - Object reference not set to an instance of an object when clicking forward
25935	00836047	Professional 8 Update 3 - File names from the zip file are incorrectly displayed in Interactive Protect panel
28042	00982257	Professional 8 Update 3 - Custom Properties are not honored when 'Exclude specified custom properties' field is configured

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28359	00990940	Professional 8 Update 3 - Error: The range cannot be deleted, when sending attachments with logo letterhead
27923	00980375	Professional 8 Update 3 - Number of copies defaulting to 9999
27558, 28539	00968086	Compare 9 - "Only print pages with changes" prints all the pages when footnotes have changed instead of a single page
27591	00965851	Professional 8 Update 3 - Unable to clean password protected ZIP files containing folders
28041	00968440	Professional 8 Update 3 - 'Workshare Ribbon Addin for Office' in Excel causes save dialog not to appear
28179	00988896	Professional 8 Update 3 - Long delay emailing certain XLSX file(s)
28499	00993316	Professional 8 Update 3 – Error: illegal characters in path, when sending a zip file containing a file with the '§' character in the file name
27591	00995894	Professional 8 Update 3 - 'Evaluation only' message added in the header when cleaning PDF documents
28075	00977049	Professional 8 Update 3 – Error: the following error occurred while processing the email: Content discovery failed
27332	00946892	Professional 8 Update 3 - Registry keys are reset after running Workshare Configuration Assistant
28647	00993590	Professional 8 Update 3 - Unable to compare documents in fast mode and return to file selection dialog
28988	00997356	Professional 8 Update 3 - Incorrect cleaning and conversion when using Interactive Protect
28987	00997353	Professional 8 Update 3 - Reviewers are not preserved when unchecking the reviewer metadata from the Email Security dialog
28187	00988961	Professional 8 Update 3 - Redline appears incorrectly when comparing line-numbered documents
29474	01006643	Professional 8 Update 4 - Redline is displayed with text highlighted in black background when comparing certain documents
29325	01004885	Professional 8 Update 3 - Error: cannot edit Range,' when cleaning documents with small text
28285	00989357	Professional 8 Update 3 – The message 'please login to a server' is displayed when using Offsite
29122	01001729	Professional 8 Update 3 - Excel links are not cleaned
30606	01015880	Professional 8 Update 3 – Error: The following error occurred while processing the email: Cannot perform runtime binding on a null reference
27225	00912636	Professional 8 Update 3 - Unable to skip cleaning password protected Excel sheets

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27596	00966007	Compare 8 Update 3 - Documents created with 'Pleading' template displayed incorrectly in Redline
30471	01013163	Professional 8 Update 3 - Duplicate copies of Redlines are being created in FileSite when the comparison is saved
30739	01015973	Professional 8 Update 3 - Innova-iManage DocID and timestamp in footer are removed when using Convert to PDF option in home ribbon
31265	01019159	Professional 8 Update 3 - Text box position changes in Redline
21792	00511746	Professional 8 Update 2a - Ability to Reconcile Outlook sent items with original attachment rather than SFT Link.
21147	00513252	Professional 8 Update 2 - Excel hangs when Workshare Ribbon Addin for Office addin is enabled
23574	00876202	Professional 8 Update 3 - An error occurred while executing the PDFclean clean action for the file
28209	00988958	Professional 8 Update 3 - Unable to Compare. The preparation failed for this comparison. One of the documents may be corrupt