

Workshare Compare Server 9.5.1 Release Notes

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Introduction

Workshare Compare Server is a web service that performs server-side document comparison and exposes an API (Application Programming Interface) to allow a range of client applications to exploit this functionality. This API enables software developers to write custom software that compares two Microsoft Word, RTF, PDF or HTML documents and produces a redline document that describes the differences between the two documents. Workshare Compare Server is installed on a server.

Workshare Compare Server exposes a simple API that allows for integration into a range of client applications and server-based solutions. For example, it can be used by custom solutions that run on your Internet site, intranet site, internal network or your email system. Clients can be developed in Java, C#, C++, VB.NET and other languages to integrate Workshare Compare Server into your desktop, DMS or document applications. This product includes sample applications which can be used to demonstrate the functionality and potential use of Workshare Compare Server. Refer to the *Workshare Compare Server Developers Guide* for more information concerning using the Workshare Compare Server API and sample applications.

What's New in Workshare Compare Server 9.5.1

This release includes improvements to PDF comparison as well as quality and stability improvements.

System Requirements

Workshare Compare Server is designed to run on both entry level and enterprise scale servers. Recommended specifications are given below:

Hardware

CPU 64-bit architecture-based computer with Intel or AMD processor with

4 cores

Memory 4GB RAM – More memory may be needed if you intend multiple users

to regularly compare long and complex documents.

Storage 1GB free disk space for installation

Supported Operating Systems

- Microsoft Windows Server 2012 R2 x64 Edition
- Microsoft Windows Server 2016 x64 Edition

Note: Workshare Compare Server can be installed on Microsoft Windows 8 and Windows 10 for demonstration and evaluation purposes only.

Important Information

Uninstall

Upgrades from previous versions of Workshare Compare Server are not supported – the installer of Workshare Compare Server 9.5.1 will detect earlier versions of Workshare Compare Server and stop the installation. It's necessary to manually uninstall previous versions of Workshare Compare Server before installing Workshare Compare Server 9.5.1.

You can uninstall previous versions from Add/Remove Programs or by re-running the original installer.

When uninstalling Workshare Compare Server, some files, such as log files and configuration files, may not be removed from the machine even after completely uninstalling the product. If you want these files removed, you must do so manually.

Licensing

The license file must be on a local drive of the server machine and not on a mapped network drive or UNC path. It is recommended to copy the LIC file to C:\Program Data\Workshare\Compare Service\bin.

Known Issues

The following are known issues in the Workshare Compare Server 9.5.1 release - for more information, please contact Customer Support.

Ref	Description
CS-117/ 0112126	The installation of Compare Server fails when FTP sites are present in IIS. The FTP server role must be removed from the Compare Server machine.

Change Requests Fixed

The following are fixed customer change requests that have been validated for this release - for more information, please contact Customer Support.

CR#	ID	Description
01078817	CS-29	Some deleted text is rendered with a black background.
01098383	CS-35	Apostrophes and em dashes are displayed as insertions and deletions in the redline (comparison) document.

Contact Info

For technical help and support on Workshare products, contact Workshare Customer Support:

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Revisions

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