

# Workshare Compare 10.3

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## Release Notes

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# What is Workshare Compare

Workshare Compare reimagines multi-party review and collaboration and ensures the safe and accurate exchange of information, enabling the collaborative evolution of high value business documents.

Workshare Compare is a desktop application that automates managing changes to business documents.

Key features of Workshare Compare include:

- Comparison of Word, PowerPoint, Excel and PDF files, including image-based PDF files
- Comparison of selected pieces of content, such as a single paragraph or clause
- Ability to accept/reject in a comparison and then create new documents
- Advanced comparison features including one-to-many comparisons (Word and PDF files), version comparisons, and access from within Office and Document Management Systems
- Access to comparison functionality from within Outlook as well as right-click access from within individual emails
- Conversion from PDF to DOC format for local files and from within the DMS/CRM
- Options to save and share Office documents to Workshare online
- Access and visibility into online collaborative workspaces directly from Office
- Secure file sharing from all devices and browsers with metadata removal and end-to-end encryption
- Centralized policy design and enforcement administrator tools
- ECM/DMS and OCR integration with desktop comparison features
- Centralized user account management and control
- Complete access to Workshare online functionality to share and collaborate on documents, including setting folder access and permissions, positional commenting and reviewer communications with presence indicators
- Desktop sync app to synchronize your online content to your local desktop

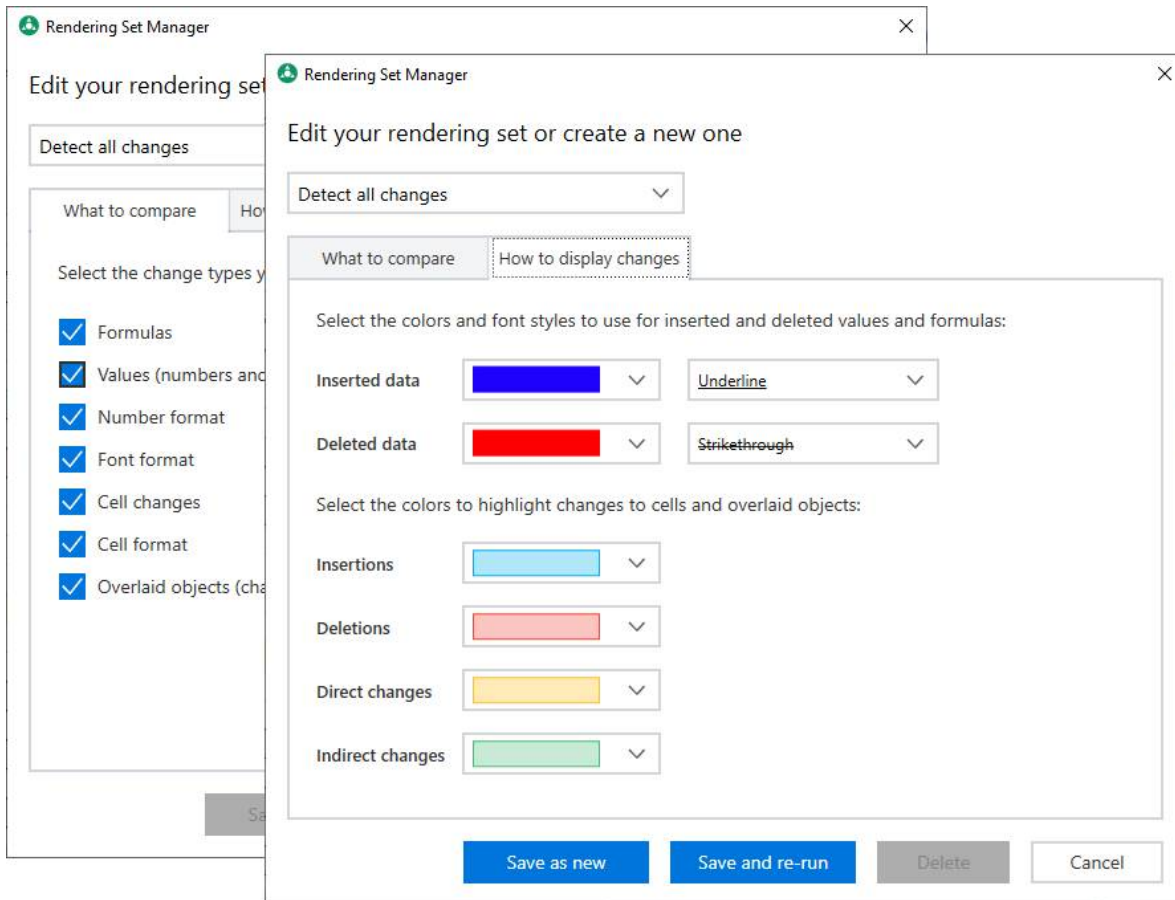
**Note:** Workshare Compare can be installed without Microsoft Office integration. In this case, the comparison functionality is only available from the Workshare comparison applications.

# What's New in Workshare Compare 10.3

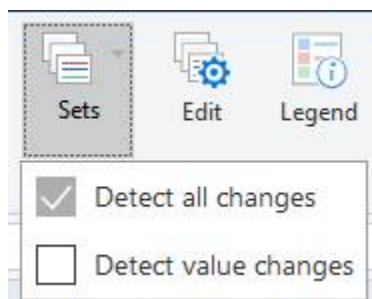
The Professional 10.3 release includes the following:

- **Rendering sets in Compare for Excel**

Rendering sets affect what changes are detected as well as how changes are displayed. Compare for Excel includes two default rendering sets or you may create your own.

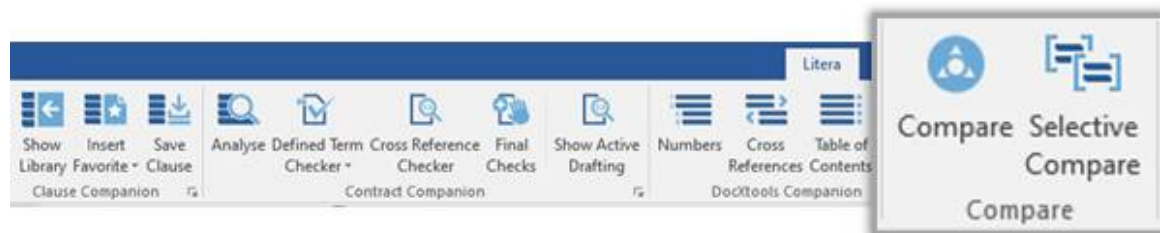


A rendering set is selected before running a comparison. A different rendering set can also be applied after the comparison has been run and new rendering sets created using options in the Compare for Excel ribbon.



- **Access to Workshare's comparison functionality from the Litera ribbon**

If configured, the **Compare** and **Selective Compare** options (Compare group) are added to the Litera ribbon in Microsoft Office (Word, Excel, PowerPoint and Outlook). Users can then launch Workshare's comparison functionality from the Litera toolbar.



This is configured using the **Add the Workshare Compare group to the Litera Desktop ribbon in Microsoft Office** parameter in the **General > User Interface** category in the Workshare Configuration Manager.

- **Assorted bug fixes**

## System Requirements

The recommended system requirements for Workshare Compare 10.3 are:

- Intel Core i3 @ 2.5GHz
- AMD Athlon 64 X4
- 4GB RAM

Workshare Compare 10.3 has a 32-bit version for 32-bit Microsoft Office environments and a 64-bit version for 64-bit Office environments.

## Certified Environments for Workshare Compare 10.3 (32-bit version)

Workshare Compare 10.3 (32-bit version) has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support ([support@workshare.com](mailto:support@workshare.com)) for any help.

For details of which environments previous versions of Workshare Professional/Compare/Protect were certified against, refer to previous versions of release notes on the knowledge base.

**Note:** Unless otherwise stated, all environments are the English version with the en-us language set.

**Operating System:**

- Microsoft Windows 10 (32 bit and 64 bit)
- Microsoft Windows 8.1 (32 bit and 64 bit) + Japanese
- Microsoft Windows 7 SP1 (32 bit and 64 bit) + Chinese Simplified & French

**Citrix:**

- With Microsoft Windows Server 2012 R2 or 2016 (64 bit)
  - Citrix XenApp 7.5
  - Citrix XenDesktop 7.5

**Note:** Check with your Citrix vendor about which Windows operating system supports your version of Citrix.

**Microsoft Office System:**

- Microsoft Office 365 (desktop)
- Microsoft Office 2019 (32 bit) – including click-to-run
- Microsoft Office 2016 (32 bit) – including click-to-run
- Microsoft Office 2013 SP1 (32 bit) + Japanese – including click-to-run

**Email System:**

- Microsoft Outlook 365 (desktop)
- Microsoft Outlook 2019 (32 bit)
- Microsoft Outlook 2016 (32 bit)
- Microsoft Outlook 2013 SP1 (32 bit) + Japanese
- IBM Notes 9.0.1 FP7, FP8 and FP9

**Browsers:**

- Microsoft Edge, latest version
- Microsoft Internet Explorer 11
- Google Chrome, latest version
- Mozilla Firefox, latest version

**Microsoft SharePoint:**

- Microsoft SharePoint 2013 SP1

**DMS Integration:**

**Note:** Check with your DMS vendor about which Windows operating system supports your DMS.

- **NetDocuments**

ndOffice must be installed to use the Workshare NetDocuments integration.

**Note:** If you want Workshare to be available when using the NetDocuments **Send to application** functionality, Microsoft Internet Explorer must be installed (although it does not have to be the default browser).

- **iManage clients:**

- FileSite/DeskSite 9.0 Update 6 and above
- Work 10 Desktop for Windows 10.0 and above
- Work 10 web client (You will need to [install Workshare iManage Integration Server](#) in order to launch comparisons from the iManage browser interface.)

**Note:** If you use a Work 10.2 server, it must include iManage Work Web Server 10.2.0.91 (which can be requested from iManage with reference CSAR-2673).

- **OpenText:**

- eDOCS DM 16.5
- eDOCS DM 10
- eDOCS DM 5.3.1 COM only (Patch 6)

- **Worldox:**

- GX4

Workshare will endeavor to support future service packs of certified environments.

## **Certified Environments for Workshare Compare 10.3 (64-bit version)**

Workshare Compare 10.3 (64-bit version) has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support ([support@workshare.com](mailto:support@workshare.com)) for any help.

For details of which environments previous versions of Workshare Professional/Compare/Protect were certified against, refer to previous versions of release notes on the knowledge base.

**Note:** *Unless otherwise stated, all environments are the English version with the en-us language set.*

**Operating System:**

- Microsoft Windows 10 (64 bit)

**Citrix:**

- With Microsoft Windows Server 2012 R2 (64 bit)
  - Citrix XenApp 7.5
  - Citrix XenDesktop 7.5

**Note:** *Check with your Citrix vendor about which Windows operating system supports your version of Citrix.*

**Microsoft Office System:**

- Microsoft Office 365 (desktop) (64 bit)
- Microsoft Office 2019 (64 bit)
- Microsoft Office 2016 (64 bit)
- Microsoft Office 2013 SP1 (64 bit)

**Email System:**

- Microsoft Outlook 365 (desktop) (64 bit)
- Microsoft Outlook 2019 (64 bit)
- Microsoft Outlook 2016 (64 bit)
- Microsoft Outlook 2013 SP1 (64 bit)

**Browsers:**

- Microsoft Edge, latest version
- Microsoft Internet Explorer 11
- Google Chrome, latest version
- Mozilla Firefox, latest version



## DMS Integration:

**Note:** Check with your DMS vendor about which Windows operating system supports your DMS.

- **NetDocuments**

ndOffice must be installed to use the Workshare NetDocuments integration.

**Note:** If you want Workshare to be available when using the NetDocuments **Send to application** functionality, Microsoft Internet Explorer must be installed (although it does not have to be the default browser).

- **iManage clients:**

- FileSite/DeskSite 9.3 (64 bit) and above
- Work 10 Desktop for Windows 10.0 (64 bit) and above
- Work 10 web client (You will need to [install Workshare iManage Integration Server](#) in order to launch comparisons from the iManage browser interface.)

**Note:** If you use a Work 10.2 server, it must include iManage Work Web Server 10.2.0.91 (which can be requested from iManage with reference CSAR-2673).

- **OpenText:**

- eDOCS DM 16.5
- eDOCS DM 10

Workshare will endeavor to support future service packs of certified environments.

## Important Information

**Secure PDFs** – Workshare Compare is unable to compare secure PDFs or convert secure PDFs to Word format. Secure PDFs are PDF files with security settings configured.

**POP/IMAP** – Workshare Compare does not support Outlook when it is configured with a POP or IMAP account.

## Important installation information

- Workshare Compare installs program files to a sub-folder within the Workshare folder named Modules.
- **Install:** A user is unable to install Workshare Compare if Microsoft Windows Installer 3.1 is not installed. This can be downloaded from the following location <https://www.microsoft.com/en-us/download/details.aspx?id=25>.

- **Windows 7:** When UAC is set to Default, running the Workshare Compare install displays the UAC prompt. You must approve the prompt and Workshare Compare will be installed. Running the Workshare Compare MSI silently will fail when UAC is set to Default because the user is not given the opportunity to approve the UAC prompt. Therefore for silent installs, disable UAC.

If you have installed any Alpha or Beta builds of Workshare Compare, we strongly recommend that you first uninstall them before installing Workshare Compare 10.

## Change Requests Fixed

The following are fixed customer change requests that have been validated for this release - for more information, please contact Customer Support.

Ref	CR	Description
<b>PRO-3239</b>	01167599	iManage test connection fails in WCM (Admin Mode)
<b>PRO-3690</b>		'Save as' dialog doesn't appear in focus when saving PowerPoint Comparison to the server from 'Create' button
<b>PRO-3711</b>	01040245	Compare for PPT - Workshare PDF Publisher is always listed as default in Print Comparison Report dialog
<b>PRO-3751</b>	01152714	Default print size changes to 'Legal' for documents that use a section break to switch to 'Landscape' layout
<b>PRO-3765</b>		Compare for Excel - changes made in the exported file are not reflected in the document and also the version is not updated when user relaunched the document from NetDocuments.
<b>PRO-3787</b>		WCM Admin option is show as modified at start, when no options have been modified
<b>PRO-3790</b>		Changes made in the exported file are not reflected to the document and also the version is not updated when user relaunched the document from iManage
<b>PRO-3804</b>	01171909	Workshare crashing when comparing certain Excel files
<b>PRO-3863</b>		Failed to run 'Convert to Track Changes' error dialog is displayed when switching modes of the comparison.
<b>PRO-3918</b>		File extension is appended to resultant redline (Word) document name when comparing supported documents.
<b>PRO-3919</b>		Help application is not launched when user clicks on 'Help' button from the Compare for Excel ribbon.
<b>PRO-3949</b>		'Output Filename' dialog is displayed when user performs print action and then cancels the print action from the Print dialog for the second time.

Ref	CR	Description
<b>PRO-4056</b>	01173864	Compare does not retrieve the latest saved version of a document when comparing files from iManage Work 10 using the MRU list.
<b>PRO-4119</b>		Modified document view in TER is displayed distorted when saving/Printing as PDF and swapping the documents.
<b>PRO-4165</b>		Export' button is not functional on comparison window, when comparing certain Excel documents.
<b>PRO-4181</b>		When performing 'Attach/relate to Original (or) Modified' action, no document is displayed under Related documents tab.
<b>PRO-4238</b>		Error dialog, "the Comparison couldn't be performed' You could try re-saving..." is displayed, when comparing certain Excel files with deleted 'Overlaid Objects'.
<b>PRO-4256</b>	01175276	Documents remains checked-out when saving a comparison as attached/related to the Original/Modified document in Work 10 (.docx only)
<b>PRO-4291</b>		No documents is displayed under Related documents tab when performing Attach/Relate to the Original/Modified Presentation action from PowerPoint.
<b>PRO-621</b>	01120989	Selecting convert to PDF for the 'Save as related document' option titles the file with the Doc ID instead of file name.

## Known Issues

The following are known issues in the Workshare Compare 10.3 release - for more information, please contact Customer Support.

Ref	Description
<b>PRO-4466 01176343</b>	Compare for Excel: Documents using Simplified Chinese have redlines incorrectly showing as all modified or deleted.
<b>PRO-4250 01174274</b>	Compare only populates the modified field with an Appdata file path when selecting the 'Save and Sync' option from the iManage tab in Word.
<b>PRO-4049 01173819</b>	A .NET framework error occurs when launching Outlook if Workshare Compare is not licensed.
<b>PRO-3843 01171983</b>	Document specific: Specific Word documents are taking 3-5 minutes to compare.

Ref	Description
<b>PRO-3753 01170892</b>	Unable to select certain cells after running Excel comparison.
<b>PRO-3709 01169986</b>	Document specific: Compare for Excel hangs when comparing specific spreadsheets.
<b>PRO-3689 01172368</b>	When Nuance PDF is the default printer, a 0kb file is generated when printing a redline from Workshare Compare.
<b>PRO-3449 01168494</b>	The error "System.Threading.ThreadAbortException" may be displayed when saving a redline as attach/relate to original/modified document in OpenText DM 16.5.
<b>PRO-3409 01168025</b>	iManage integration: After an upgrade, the recent files list in Compare's Document Selection dialog retains the recent files compared prior to the upgrade. However, you are not able to compare those recent iManage files because the path is shown as "interwovenSite://..." rather than "iManage://..."
<b>PRO-2812 01164429</b>	Document specific: Compare for Excel hangs when comparing a specific sheet in a workbook.
<b>PRO-2513</b>	Errors can occur when using Selective Compare if Compare dialogs are open and the "Launch new comparison in running instance" configuration option is enabled.
<b>PRO-1387</b>	Compare for Excel: Changes may not be indicated correctly when comparing spreadsheets with a deleted/inserted column when the first row is empty.
<b>PRO-1386</b>	Compare for Excel: Merged cells are displayed as individual cells when the merged cell is not in full view on the comparison window.
<b>PRO-1019</b>	Compare for Excel: Focus is not completely applied to the last change in the comparison window if the user clicks the <b>Last Change</b> button for the first time.
<b>PRO-837 01061816</b>	After running a comparison in Workshare Compare, the right aligned text in the footer may move to become center-aligned.
<b>PRO-792 01088791</b>	After running a comparison in Workshare Compare, some line numbering and table text and row cells maybe be missing.
<b>PRO-109 01099537</b>	The error 'Failed to compare documents. Unable to convert documents.' is displayed when comparing specific scanned PDF documents.
<b>PRO-22</b>	The Reset Layout option is missing from the Quick Access Toolbar drop-down in Compare for PowerPoint.
<b>01012100</b>	The account or company name is not displayed in File > Help > About in Workshare Compare.

Ref	Description
<b>01018577</b>	Worldox document footer stamps are not updated when saving a comparison via Save As in Workshare Compare.
<b>01028440</b>	Editing a rendering set on the fly does not prompt to save as a new set or overwrite the current rendering set.
<b>40418</b>	When comparing particular presentations, 'Index was outside the bounds of the array' error is displayed.
<b>40430</b>	When comparing presentations and at least one has the Opulent design theme applied, a 'Color is not resolved yet' error is displayed.
<b>40469</b>	In Compare for PowerPoint, a newly created comparison theme does not appear in the Select dropdown in the Home ribbon (Comparison Themes group).
<b>40574</b>	A user is not automatically logged into Compare after logging into the desktop app first (64-bit version only).
<b>40597</b>	The local file store dialog is displayed when browsing for files from the desktop app when a DMS is set as the default (64-bit version only).
<b>41284</b>	In Compare for PowerPoint, comparisons of DMS files are not listed in the recent comparison list (File > Open > Recent).
<b>41547</b>	When a PowerPoint presentation is run from the command line, the incorrect comparison theme is highlighted under the Select dropdown in the Home ribbon.

## Contact Info

For technical help and support on Workshare products, contact Workshare Customer Support:

[support@workshare.com](mailto:support@workshare.com)

EMEA: +44 207 539 1400

US: +1 415 590 7705

For sales enquiries, contact the Workshare Sales team:

[sales@workshare.com](mailto:sales@workshare.com)

EMEA: +44 207 426 0000

US: +1 415 590 7700

APAC: +61 2 8220 8090

 Workshare Ltd.

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#### **Revisions**

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Workshare Ltd., 20 Fashion Street, London E1 6PX [www.workshare.com](http://www.workshare.com)