Workshare Compare 10.1

Release Notes

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What is Workshare Compare

Workshare Compare reimagines multi-party review and collaboration and ensures the safe and accurate exchange of information, enabling the collaborative evolution of high value business documents.

Workshare Compare is a desktop application that automates managing changes to business documents.

Key features of Workshare Compare include:

- Comparison of Word, PowerPoint, Excel and PDF files, including image-based PDF files
- Comparison of selected pieces of content, such as a single paragraph or clause
- Ability to accept/reject in a comparison and then create new documents
- Advanced comparison features including one-to-many comparisons (Word and PDF files), version comparisons, and access from within Office and Document Management Systems
- Access to comparison functionality from within Outlook as well as right-click access from within individual emails
- Conversion from PDF to DOC format for local files and from within the DMS/CRM
- Options to save and share Office documents to Workshare online
- Access and visibility into online collaborative workspaces directly from Office
- Secure file sharing from all devices and browsers with metadata removal and end-to-end encryption
- Centralized policy design and enforcement administrator tools
- ECM/DMS and OCR integration with desktop comparison features
- Centralized user account management and control
- Complete access to Workshare online functionality to share and collaborate on documents, including setting folder access and permissions, positional commenting and reviewer communications with presence indicators
- Desktop sync app to synchronize your online content to your local desktop

Note: Workshare Compare can be installed without Microsoft Office integration. In this case, the comparison functionality is only available from the Workshare comparison applications.

What's New in Workshare Compare 10.1

The Compare 10.1 Revision 1 release includes the following:

Access compare from within Excel

This release adds the ability to start a comparison of spreadsheets from within Microsoft Excel. A Compare button has been added to the Workshare ribbon.
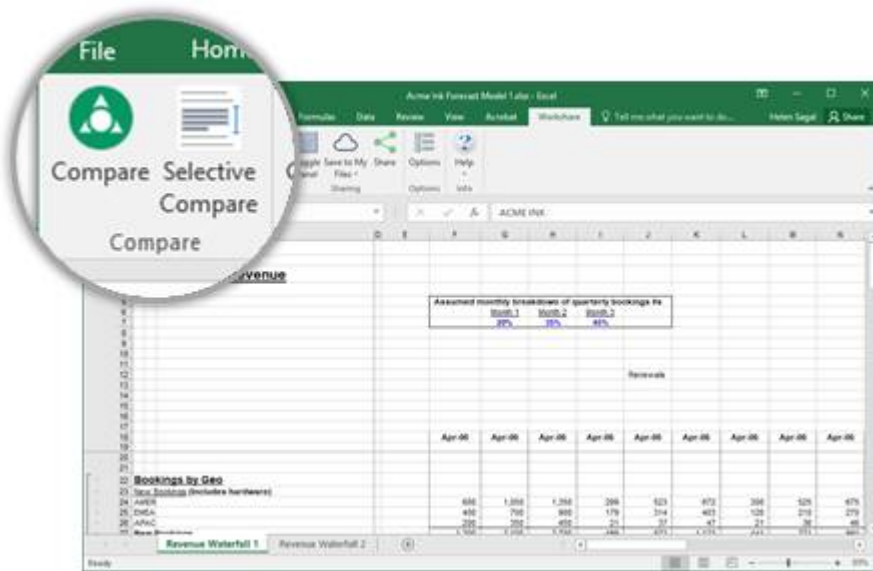
This brings consistency across Microsoft Office applications with Workshare comparison now available from with Word, PowerPoint and Excel.

Wider availability of Selective Compare

Selective Compare enables users to run a comparison on snippets of content pasted from emails, chats or files. This is much faster and more focused than comparing an entire document. This release of Selective Compare has broadened the availability of this feature – it is now available from the Workshare ribbon in Microsoft Excel and PowerPoint as well as Word and Outlook.

Improved table comparison

This release introduces an updated method of table comparison that creates more readable results in the vast majority of cases. The default rendering set has been updated so that this improved table comparison enabled by default.

If for any reason users want to revert to the old method, there is a new rendering set option that enables them to do so. The option is called **Use classic table comparison** and is found in the **Comparison Options** group of parameters in a rendering set.
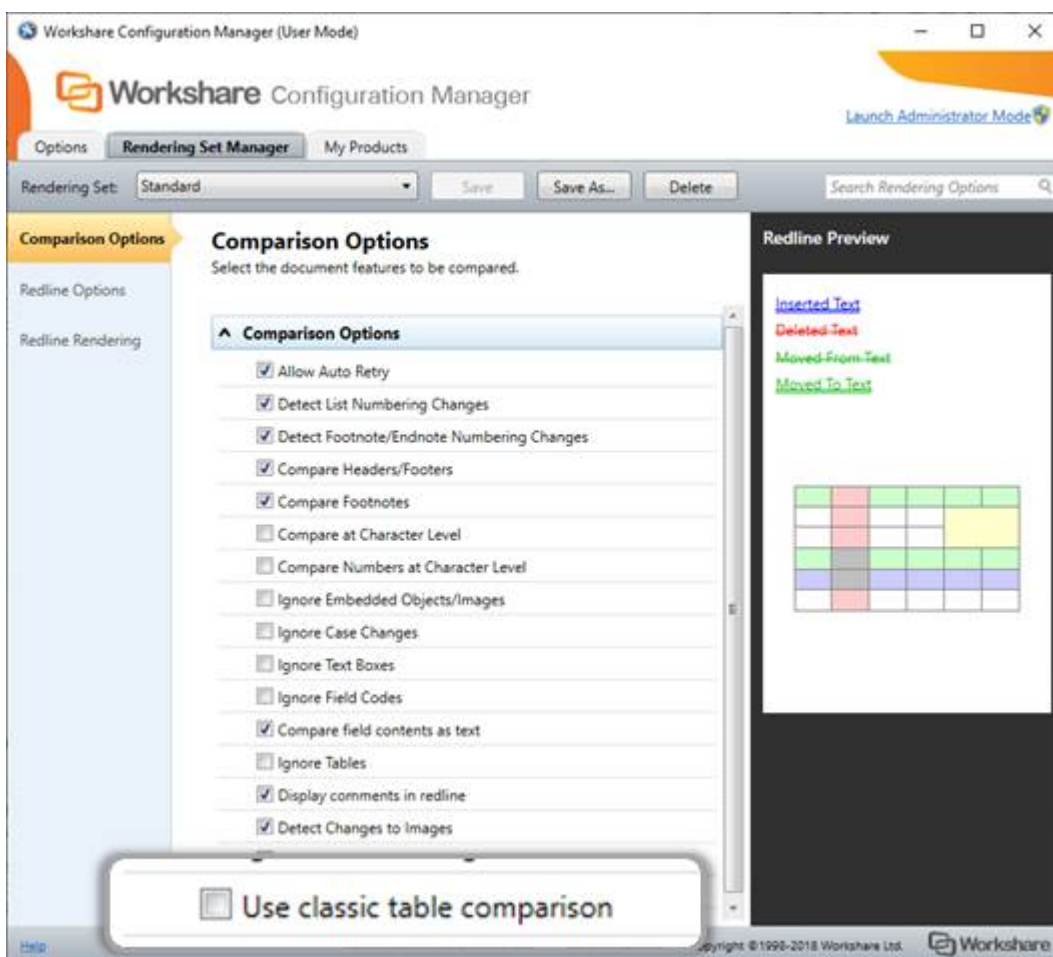
Access iManage versions

When working with iManage, and the file selected for comparison has versions, the recent files list can also include these versions. In this way, you can easily compare different versions of your iManage presentations.
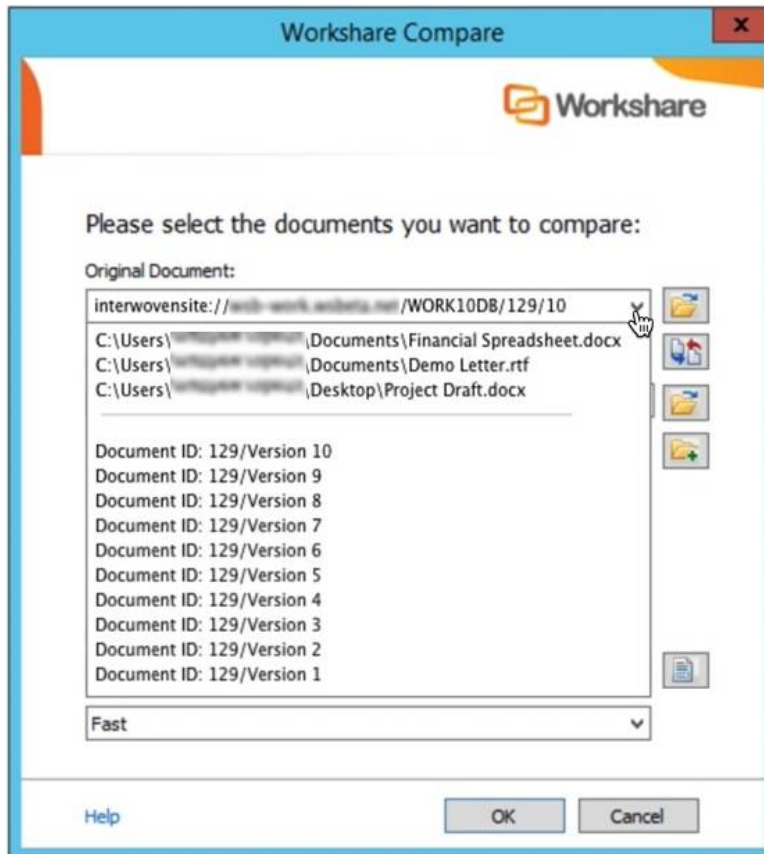
To enable this functionality, the **Enable version dropdown in selection dialog (iManage only)** parameter in the Workshare Configuration Manager must be selected.

When a document doesn't have versions, the dropdown will show only recent files.

Note: Access to iManage versions is not yet available when comparing Excel files.

Workshare Configuration Manager

The following parameter was added:

- **Enable version dropdown in selection dialog (iManage only)** (Integrations > General)

System Requirements

The recommended system requirements for Workshare Compare 10.1 Revision 1 are:

- Intel Core i3 @ 2.5GHz
- AMD Athlon 64 X4
- 4GB RAM

Workshare Compare 10.1 has a 32-bit version for 32-bit Microsoft Office environments and a 64-bit version for 64-bit Office environments.

Certified Environments for Workshare Compare 10.1 (32-bit version)

Workshare Compare 10.1 Revision 1 (32-bit version) has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support (support@workshare.com) for any help.

For details of which environments previous versions of Workshare Professional/Compare/Protect were certified against, refer to previous versions of release notes on the knowledge base.

Note: Unless otherwise stated, all environments are the English version with the en-us language set.

Operating System:

- Microsoft Windows 10 (32 bit and 64 bit)
- Microsoft Windows 8.1 (32 bit and 64 bit) + Japanese
- Microsoft Windows 7 SP1 (32 bit and 64 bit) + Chinese Simplified & French

Citrix:

- With Microsoft Windows Server 2012 R2 or 2016 (64 bit)
  - Citrix XenApp 7.5
  - Citrix XenDesktop 7.5

Note: Check with your Citrix vendor about which Windows operating system supports your version of Citrix.

Microsoft Office System:

- Microsoft Office 365 (desktop)
- Microsoft Office 2019 (32 bit) – including click-to-run

- Microsoft Office 2016 (32 bit) – including click-to-run
- Microsoft Office 2013 SP1 (32 bit) + Japanese – including click-to-run

Email System:

- Microsoft Outlook 365 (desktop)
- Microsoft Outlook 2019 (32 bit)
- Microsoft Outlook 2016 (32 bit)
- Microsoft Outlook 2013 SP1 (32 bit) + Japanese
- IBM Notes 9.0.1 FP7, FP8 and FP9

Browsers:

- Microsoft Edge, latest version
- Microsoft Internet Explorer 11
- Google Chrome, latest version
- Mozilla Firefox, latest version

Microsoft SharePoint:

- Microsoft SharePoint 2013 SP1

DMS Integration:

> *Note: Check with your DMS vendor about which Windows operating system supports your DMS.*

- **NetDocuments**

  ndOffice must be installed to use the Workshare NetDocuments integration.

  > *Note: If you want Workshare to be available when using the NetDocuments **Send to application** functionality, Microsoft Internet Explorer must be installed (although it does not have to be the default browser).*

- **iManage clients:**
  - FileSite/DeskSite 9.0 Update 6 and above
  - Work 10 Desktop for Windows 10.0 and above
  - Work 10 web client (You will need to install Workshare iManage Integration Server in order to launch comparisons from the iManage browser interface.)

  > *Note: If you use a Work 10.2 server, it must include iManage Work Web Server 10.2.0.91 (which can be requested from iManage with reference CSAR-2673).*

- **OpenText:**
  - eDOCS DM 16.3
  - eDOCS DM 10
  - eDOCS DM 5.3.1 COM only (Patch 6)
- **Worldox:**
  - GX4

Workshare will endeavor to support future service packs of certified environments.

Certified Environments for Workshare Compare 10.1 (64-bit version)

Workshare Compare 10.1 Revision 1 (64-bit version) has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support (support@workshare.com) for any help.

For details of which environments previous versions of Workshare Professional/ Compare/Protect were certified against, refer to previous versions of release notes on the knowledge base.

Note: Unless otherwise stated, all environments are the English version with the en-us language set.

Operating System:
- Microsoft Windows 10 (64 bit)

Citrix:
- With Microsoft Windows Server 2012 R2 (64 bit)
  - Citrix XenApp 7.5
  - Citrix XenDesktop 7.5

Note: Check with your Citrix vendor about which Windows operating system supports your version of Citrix.

Microsoft Office System:
- Microsoft Office 365 (desktop) (64 bit)
- Microsoft Office 2019 (64 bit)
- Microsoft Office 2016 (64 bit)
- Microsoft Office 2013 SP1 (64 bit)

Email System:

- Microsoft Outlook 365 (desktop) (64 bit)
- Microsoft Outlook 2019 (64 bit)
- Microsoft Outlook 2016 (64 bit)
- Microsoft Outlook 2013 SP1 (64 bit)

Browsers:

- Microsoft Edge, latest version
- Microsoft Internet Explorer 11
- Google Chrome, latest version
- Mozilla Firefox, latest version

DMS Integration:

> *Note: Check with your DMS vendor about which Windows operating system supports your DMS.*

- **NetDocuments**

  ndOffice must be installed to use the Workshare NetDocuments integration.

  > *Note: If you want Workshare to be available when using the NetDocuments **Send to application** functionality, Microsoft Internet Explorer must be installed (although it does not have to be the default browser).*

- **iManage clients:**
  - FileSite/DeskSite 9.3 (64 bit) and above
  - Work 10 Desktop for Windows 10.0 (64 bit) and above
  - Work 10 web client (You will need to install Workshare iManage Integration Server in order to launch comparisons from the iManage browser interface.)

  > *Note: If you use a Work 10.2 server, it must include iManage Work Web Server 10.2.0.91 (which can be requested from iManage with reference CSAR-2673).*

- **OpenText:**
  - eDOCS DM 16.3
  - eDOCS DM 10

Workshare will endeavor to support future service packs of certified environments.

Important Information

Secure PDFs – Workshare Compare is unable to compare secure PDFs or convert secure PDFs to Word format. Secure PDFs are PDF files with security settings configured.

POP/IMAP – Workshare Compare does not support Outlook when it is configured with a POP or IMAP account.

Important installation information

- Workshare Compare installs program files to a sub-folder within the Workshare folder named Modules.

- **Install**: A user is unable to install Workshare Compare if Microsoft Windows Installer 3.1 is not installed. This can be downloaded from the following location https://www.microsoft.com/en-us/download/details.aspx?id=25.

- **Windows 7**: When UAC is set to Default, running the Workshare Compare install displays the UAC prompt. You must approve the prompt and Workshare Compare will be installed. Running the Workshare Compare MSI silently will fail when UAC is set to Default because the user is not given the opportunity to approve the UAC prompt. Therefore for silent installs, disable UAC.

If you have installed any Alpha or Beta builds of Workshare Compare, we strongly recommend that you first uninstall them before installing Workshare Compare 10.

Change Requests Fixed

The following are fixed customer change requests that have been validated for this release - for more information, please contact Customer Support.

Ref	CR#	Description
PRO-1143		Rows are displayed as inserted and deleted in the redline when data of all cell of a row is changed in modified document
PRO-1144		Cells are rendered as merged in the redline when data of a cell in a row is deleted
PRO-1170		Inserted blank columns of the source documents are displayed as merged in the redline.
PRO-2924	CR01165465	Workshare fails to uninstall on Windows 10, version 1809, build 17763.107
PRO-2927		Connect to server' server list is not displayed on Open/Save dialog when three 10.1 or 10.2 servers are registered in WCM

Ref	CR#	Description
PRO-3063	CR01166236	Quotation marks are shifted slightly to the right and overlaps the character slightly when saving or printing to PDF
PRO-3120		Selective compare and Workshare batch clean are not responding when FIPS Algorithm is enabled in GPO
PRO-3145		Compare for PPT is not launching when FIPS Algorithm is enabled in GPO
PRO-3318		Workshare compare crashes when comparing the data from Selective Compare for the second instance of Compare
PRO-1762	CR01157226	Error message 0x80004005 displayed and unable to save comparison document using iManage Work 10
PRO-2269, PRO-2477	CR01161767	Error: The comparison couldn't be performed. Try running a comparison with other files when comparing specific Excel files
PRO-2652		Failed to save Redline' error message is displayed when saving the comparison.
PRO-2862	CR01164585	Manage box being displayed behind Workshare desktop app
PRO-3079		Error message '(0x80004005)' is displayed when saving redline for second instance
PRO-2951		iManage Open file dialog is failing to retrieve document under certain conditions
PRO-2995		Microsoft Excel is not displayed under supported addins section on the install dialog

Known Issues

The following are known issues in the Workshare Compare 10.1 Revision 1 release - for more information, please contact Customer Support.

Ref	Description
PRO-3409 **01168025**	iManage integration: After an upgrade, the recent files list in Compare's Document Selection dialog retains the recent files compared prior to the upgrade. However, you are not able to compare those recent iManage files because the path is shown as "interwovenSite://…" rather than "iManage://…".
PRO-3239 **01167599**	iManage integration: After adding your Work 10 server to the Administrator Mode of the Workshare Configuration Manager (Integrations > iManage) the test connection may fail in certain circumstances.

Ref	Description
PRO-3238 **01167456**	iManage integration: In certain circumstances The error "Document profile is invalid" may be displayed when saving a comparison to iManage Work 10.
PRO-3062 **01165945**	Unexpected results may occur when exporting an Excel comparison with the 'Indirect highlights' option selected but without all the other options selected.
PRO-3029 **01165948**	Upgrading from Workshare 9.5.x to 10.x does not honor the 'File Share & Sync' module state.
PRO-2513	Errors can occur when using Selective Compare if Compare dialogs are open and the "Launch new comparison in running instance" configuration option is enabled.
PRO-1387	Compare for Excel: Changes may not be indicated correctly when comparing spreadsheets with a deleted/inserted column when the first row is empty.
PRO-1386	Compare for Excel: Merged cells are displayed as individual cells when the merged cell is not in full view on the comparison window.
PRO-1019	Compare for Excel: Focus is not completely applied to the last change in the comparison window if the user clicks the **Last Change** button for the first time.
PRO-918 **01130757**	After running a comparison in Workshare Compare, some Chinese comments may not be displayed in the redline.
PRO-879 **01085082**	After running a comparison in Workshare Compare, certain financial tables may show incorrect insertions and deletions.
PRO-837 **01061816**	After running a comparison in Workshare Compare, the right aligned text in the footer may move to become center-aligned.
PRO-792 **01088791**	After running a comparison in Workshare Compare, some line numbering and table text and row cells maybe be missing.
PRO-782 **01129790**	The OpenText save dialog appears in the background when saving redlines to OpenText.
PRO-690 **01125849**	When sending documents for comparison from NetDocuments on Citrix, the following error is displayed even though the documents are compared successfully: "80040154 Class not registered (Exception from HRESULT: 0x80040154(REGDB_E_CLASSNOTREG))".
PRO-109 **01099537**	The error 'Failed to compare documents. Unable to convert documents.' is displayed when comparing specific scanned PDF documents.
PRO-22	The Reset Layout option is missing from the Quick Access Toolbar drop-down in Compare for PowerPoint.

Ref	Description
01012100	The account or company name is not displayed in File > Help > About in Workshare Compare.
01018577	Worldox document footer stamps are not updated when saving a comparison via Save As in Workshare Compare.
01028440	Editing a rendering set on the fly does not prompt to save as a new set or overwrite the current rendering set.
40418	When comparing particular presentations, 'Index was outside the bounds of the array' error is displayed.
40430	When comparing presentations and at least one has the Opulent design theme applied, a 'Color is not resolved yet' error is displayed.
40469	In Compare for PowerPoint, a newly created comparison theme does not appear in the Select dropdown in the Home ribbon (Comparison Themes group).
40574	A user is not automatically logged into Compare after logging into the desktop app first (64-bit version only).
40597	The local file store dialog is displayed when browsing for files from the desktop app when a DMS is set as the default (64-bit version only).
41284	In Compare for PowerPoint, comparisons of DMS files are not listed in the recent comparison list (File > Open > Recent).
41547	When a PowerPoint presentation is run from the command line, the incorrect comparison theme is highlighted under the Select dropdown in the Home ribbon.

Contact Info

For technical help and support on Workshare products, contact Workshare Customer Support:

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